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ABC **E**-NEWS

A weekly newsletter on North Carolina policy and political news relevant to the North Carolina's ABC Boards

Film to Highlight ABC Boards Community Work

The NC Association of ABC Boards is partnering with the New Hanover



County ABC Board to highlight the reinvestment work in New Hanover County.

NCAABCB lobbyist and communications coordinator Brian Lewis visited the New Hanover County ABC Board on July 12 to film local award recipients receiving \$510,000 in grants for the fiscal year 2021-2022.

Those recipients included Tides, Inc., Coastal Horizons Center, Peer Recovery Resources, Leading Into New Communities, Inc., Brigade Boys & Girls Club, Community Boys & Girls Club of Wilmington, and A Safe Place.

Lewis is in the final stages of editing the video with input from the New Hanover County ABC Board and it should be released in the coming days.

"Our North Carolina ABC System makes it possible for these kinds of reinvestments in communities and we are proud of this communications project with New Hanover County and hopefully others," said NCAABCB President Miles Davis.

NCAABCB Leadership Meets with Commission

Members of the NC Association of ABC Boards Board of Directors, including President Miles Davis, met with Chairman Zander Guy and his senior leadership this week. LB&B leadership also attended the meeting.



The purpose of the meeting

was to discuss product shortages, delays in delivery as well as technical and process issues that have negatively impacted supply chain.

In addition to Davis, NCAABCB representatives included Brantley Uzzell, Larry Etheridge, Lucius Jones, and Nigel Sullivan.

Uzzell discussed concerns regarding delivery delays with recent examples of unpredictable deliveries and its effect on ABC Boards' staff and customers. LB&B acknowledged the issue and will communicate with individual boards to ensure clear communication as they work through their current backlog

LB&B explained that they are currently one day behind schedule, and anticipate catching up in the next week. LB&B also reports they resolved their staffing issues.

Sullivan and Etheridge discussed several identified issues with the ordering process and features, like backordering that has yet to be implemented. LB&B responded that many concerns will be addressed in new software changes that will provide a better overall process. LB&B also reports they are three weeks into the new contract and the company will communicate progress to NC ABC Boards on the upgrades required by the new contract.

"The ABC Commission, LB&B and our Association left this meeting with a better understanding of the challenges our boards are facing and a commitment to continue work together to address them," said Davis.

Davis went on to encourage NCAABCB members to keep delivering professional service to customers and communities around the state as these numerous issues get resolved.

"There are issues that are beyond our control," Davis said. "Staffing shortages and supply chain struggles are being felt worldwide, not just in the alcohol industry. I know it is frustrating for our members and their customers, and we are working diligently to straighten this out."